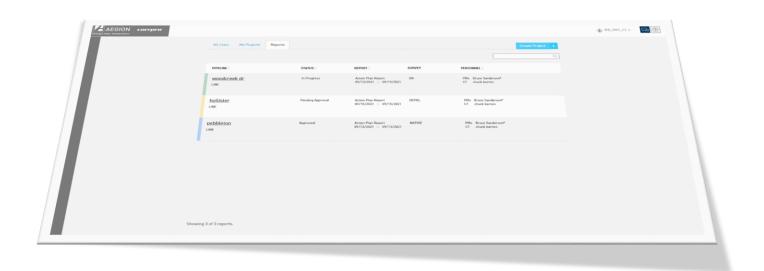
Action Plan Manager

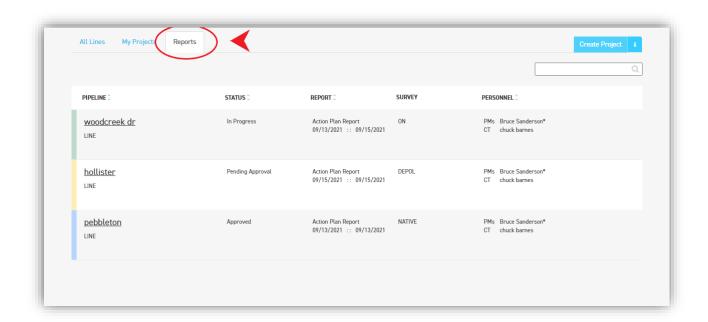
a brand-new SCANLINE® feature



Oversight * Review * Locking * Status Changes * Email Notifications * Discoverable

Where

open SCANLINE® and click reports

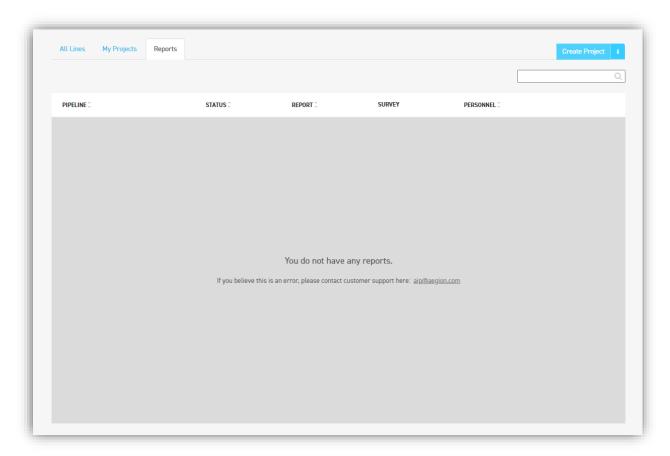


How to access the reports manager

- Open SCANLINE®
- Move mouse to top left of page
- You will see 3 tabs: All Lines, My Projects, & Reports
- Click Reports

For New Users

no reports no problem



You Do Not Have Any Reports

New users will often see the above message because they have not created any action plans nor closure reports.

What to do

Begin creating reports by reviewing and analyzing your lines.

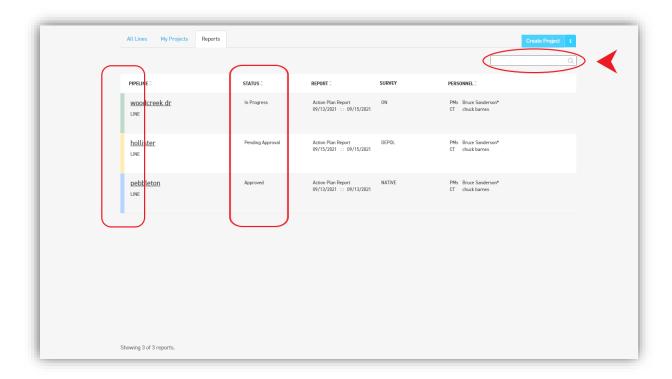
OR

If you believe this is an error and you should be seeing reports, contact customer support. Click the customer support email address and a preformatted email will open in your email client.



Table Features

search & status



Search

Located top right of table

- Click in the search box
- Enter text you would like to match on
- We will check your reports':

Name, status, technician, project manager, survey type, & report type

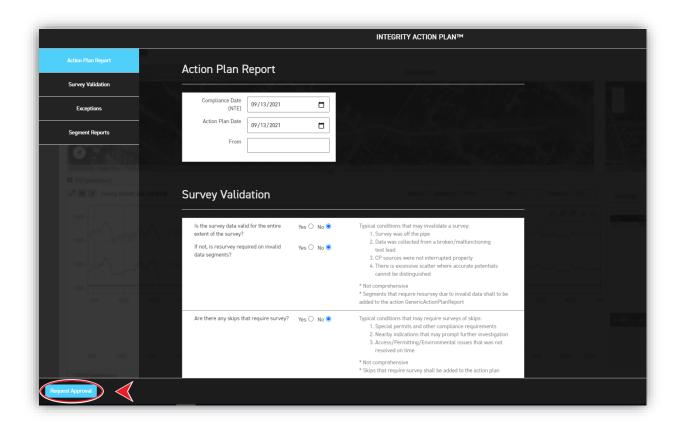
Status

3 statuses - color coordinated

- In Progress green
- Pending Approval yellow
- Approved blue

Changing Action Plan Status

located bottom left in the Action Plan footer



How To Change Your Action Plan Status

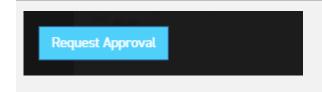
You will find buttons in the bottom left of your action plan allowing you to change the status.

- These buttons will differ depending upon who is reviewing the action plan and the current status.
- We will address the details of the various use cases later in this document.

Status Change Workflows

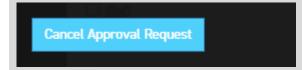
what changes are available to who and when

Corrosion Technicians



In Progress

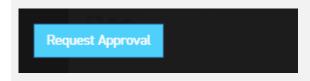
When a CT is working on their own In Progress Action Plan, they can request approval which will change the AP status to Pending Approval



Pending Approval

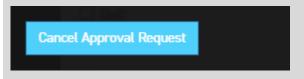
When a CT is reviewing their own Pending Approval Action Plan, they can <u>cancel approval request</u> which will change the AP status to In Progress.

Project Managers



In Progress

When a PM is reviewing their own or another's In Progress Action Plan, they can <u>request approval</u> which will change the AP status to Pending Approval.



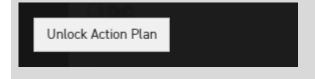
Pending Approval

When a PM is reviewing their own Pending Approval Action Plan, they can <u>cancel approval request</u> which will change the AP status to In Progress.



Pending Approval

When a PM is reviewing someone else's Pending Approval Action Plan, they can either <u>approve</u> or <u>reject approval request</u> which will change the AP status to either <u>Approved</u> or <u>In Progress</u> respectively.

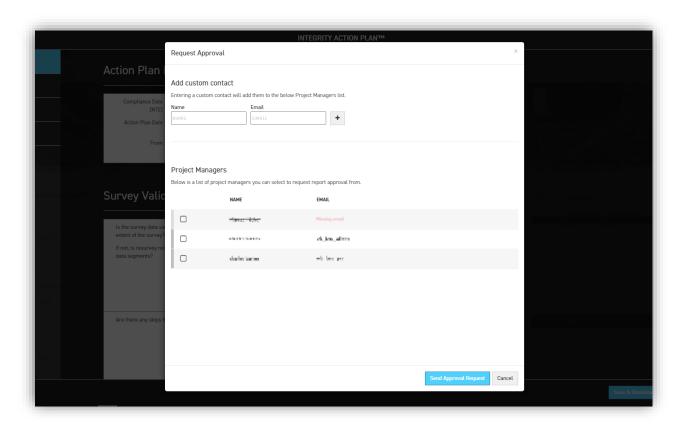


Approved

Approved Action Plans are locked and un-editable. PMs can <u>unlock</u> <u>action plan</u>, which will change the status to <u>In Progress</u>, allowing for edits once again.

Requesting Approval

how to and what is needed



How To Request Approval

- Click the "Request Approval" button in the bottom left corner of your Action Plan.
- Select the PMs you would like to review your Action Plan.
- Use the "Add custom contact" form to add a reviewer you do not see in your PM list.
- Click "Send Approval Request"

Help, My Project Manager Cannot See My Action Plan

If someone invited to approve your Action Plan is unable to do so, please contact customer support at aip@aegion.com. The AIM team needs to grant PM accounts permissions to approve Action Plans.

Email Notifications

for those that created or have been invited to review

Action Plan has been submitted for Line PEBBLETON on 9/13/2021 and is ready for review Review Action Plan

AIP SCANLINE™

When

Any time the action plan status changes, email notifications are sent. They will be formatted like the above screen shot.

Who

The below users will receive email notifications when the AP status is changed:

- The user who created the Action Plan.
- The Project Manager assigned to the Job which the Action Plan is created for.
- The users who have been invited to Review the Action Plan.